

REPORT

to enforce a warranty claim

The costumer's details:

Name / Company name *: _____

Address*: _____

Telephone / e-mail*: _____

Vehicle details:

Make*: _____

Model*: _____

Cylinder capacity *: _____

Year of manufacture *: _____

VIN*: _____

Engine number*: _____

Fuel type*: _____

Product details:

A-M item number*: _____

A-M serial number (if cylinder head, or crankshaft)*: _____

Date of purchase*: _____

A-M invoice number (copy needed)*: _____

Resell invoice date *: _____

Resell invoice number (copy needed)*: _____

Date of product installed *: _____

Vehicle odometer reading at installation *: _____

Date of product removal *: _____

Vehicle odometer reading at removal*: _____

Km count / working hours*: _____

Description of error / cause of breakdown:

Formulation of the warranty claim:

Customer or other comments:

List of other used parts:

Fields marked with (*) are required!

A measurement data sheet for measurable parts must be attached to the report!

The condition for starting the warranty administration is the existence of a complete, legibly completed report with the necessary attachments! By signing, the buyer consents to the processing of the data provided in accordance with the relevant regulation (19/2014 (IV.29.) NGM) and acknowledges that a copy of the report has been handed over. The deadline for the on-site inspection is 30 days. Supplier testing can take up to 120 days (depending on product group and supplier). In the event of a consumer dispute, the buyer may also initiate conciliation board proceedings with the county chambers of commerce and industry. We do not take back goods by post or cash on delivery! It is the buyer's responsibility to ship the product as a normal package!

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Merchant

(sign + stamp)

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Buyer

(sign + stamp)